

VMware Horizon Mobile 1.2

Q: What is VMware Horizon Mobile™?

A: VMware Horizon Mobile is a suite of products that enable enterprises to securely provision and manage corporate mobile workspaces on smartphones in isolation from employees' personal environments. This dual-persona solution makes corporate data more secure and enables enterprises to take advantage of employees' preferred mobile devices.

Using VMware Horizon Mobile features, you can enhance productivity by creating purpose-built, preconfigured native mobile workspaces based on each employee's responsibilities. Administrators can easily keep track of and manage corporate assets and applications on mobile devices through a Web-based portal. Security is seamlessly integrated with existing infrastructure to meet regulatory and compliance needs.

Q: How does VMware Horizon Mobile work?

A: Using VMware Horizon Mobile Manager™—a Web-based management platform—administrators can create and provision secure, customized corporate mobile workspaces on approved mobile devices.

Using a VMware Ready™ mobile device, an employee can download his or her corporate workspace over the air to gain access to work resources.

Enterprises can continue to manage and update the workspaces. If necessary, they can remotely remove an entire workspace, including all corporate data, from a device.

Q: What are the minimum system requirements for using VMware Horizon Mobile?

A: This answer has two parts: mobile-device requirements and requirements for running VMware Horizon Mobile Manager onsite in the enterprise.

Supported devices vary by carrier and region. Visit <http://www.vmware.com/mobile> for a list of supported carriers and smartphones.

Verizon Horizon Mobile Manager is delivered as a virtual appliance and is installed on your network edge. The virtual appliance is packaged as an Open Virtualization Format (OVF) file. It can be deployed on top of any hypervisor supporting this standard, including VMware vSphere®. The VMware Horizon Mobile Manager interface is accessible from any Web browser running a Flash plug-in.

Q: Does VMware Horizon Mobile support multiple data and telephone lines?

A: Yes. VMware Horizon Mobile enables separate phone lines and separate data plans for each persona: The implementation depends on the carrier's underlying network technology. This feature might not yet be available from your carrier.

Q: Will this solution be available worldwide?

A: VMware is currently partnering with carriers to bring VMware Horizon Mobile to market. Stay tuned for further announcements.

Q: Is VMware Horizon Mobile secure?

- A: Yes. VMware Horizon Mobile includes a number of features to ensure that corporate assets remain secure, including
- Strict isolation of personal and corporate data on the device
 - Encryption of all corporate data residing on the device, in compliance with IEEE P1619 (based on XTS-AES128)
 - Protection of all network traffic to and from the corporate workspace with an always-on virtual private network (VPN) connection to the enterprise
 - Lease-based renewal system for corporate workspaces
 - Remote lock and wipe of all corporate data
 - Integration of corporate certificate authorities

Q: What is the impact on performance and battery life?

A: VMware Horizon Mobile has no user-discernible impact on battery life or performance. External field trials and our own internal testing have shown that the incremental increase in processor workload is minimal. Thanks to the processing power of today's smartphones, users will not perceive any significant performance degradation.

Q: Does VMware Horizon Mobile offer support for tablets?

A: Our initial product release is focused on smartphones. We expect to have a tablet offering in the coming months.

Q: Which mobile operating systems does VMware Horizon Mobile support?

A: We currently support the Android platform. However, the technology powering VMware Horizon Mobile is applicable to other smartphone operating systems.

Q: How does VMware Horizon Mobile compare to competitors?

A: VMware Horizon Mobile is a corporate workspace management solution. The solution allows IT organizations to manage and secure corporate assets while preserving users' privacy and usability. The corporate workspace is strictly isolated from the personal environment, with all corporate applications and data being encrypted and inaccessible from the personal side. Only the VMware workspace enables enterprises to effectively manage corporate assets on mobile devices, regardless of whether the device is managed in a corporate-liable or bring-your-own-device context.

VMware Horizon Mobile incorporates a number of features that are unavailable in other mobility solutions. These include an always-on integrated VPN, dual-billing capabilities and multiple telephone numbers.

Furthermore, VMware Horizon Mobile is the unique solution that properly addresses Android fragmentation. Enterprises own and control a single corporate image that is deployed on a variety of mobile devices, no matter which Android version they run. Within corporate workspaces, IT organizations can deploy any application they deem necessary for the workforce without requiring any modifications. This enables enterprises to quickly and securely customize employee workspaces and, at the same time, take advantage of the rich Android application market.

Q: Is VMware Horizon Mobile available for iOS?

A: VMware showed a tech preview for our iOS solution during VMworld 2012 in San Francisco. Any information regarding release dates will be announced in the future.

Q: Is the VMware Horizon Mobile iOS solution different from the Android Solution?

A: The VMware Horizon Mobile iOS solution still incorporates the notion of a corporate workspace on a mobile device. This workspace secures corporate data in isolation from personal information on a mobile device.

Q: Where can I find pricing and ordering information?

A: Visit <http://www.vmware.com/mobile> for more information.

All features might not be available in v1.2.

